**Patient Navigation**

# **General Grizzly**

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## **Education**

**Bachelor of Science in Health Science: Patient Navigation GPA: 3.6**

Georgia Gwinnett College – Lawrenceville, GA Anticipated Graduation: May 20XX

## **Internship Experience**

**Community Health Intern, Grizzly Health Center – Lawrenceville, GA May 20XX – August 20XX**

* **Connected with local organizations to schedule and deliver presentations to at-risk community members on the topics of stress management, healthy eating habits, and smoking cessation**
* **Initiated contact with event and workshop participants to provide additional information on available patient services, programs, and resources**
* **Provided follow-up correspondence on behalf of assigned social worker to ensure successful access and utilization of prescribed plan of care**
* **Performed data entry to maintain records of community relationships, outreach events, participants, patient activity and navigation, and distribution of materials**
* **Designed social media content and flyers to promote events, workshops and health-related facts**

## **Work Experience**

**Patient Access Representative, Grizzly Hospital – Lawrenceville, GA July 20XX – Present**

* **Register adult, pediatric and geriatric patients for admission to hospital for procedures**
* **Collect patient information, signatures for required paperwork and financial payments**
* **Explain hospital policies and procedures to ensure patient safety compliance**

**Home Health Aide, Grizzly Home Health - Lawrenceville, GA January 20XX – June 20XX**

* **Provided personal caregiving services to post-operative patient**
* **Prepared meals, assist with household cleaning, and transportation to appointments**
* **Engaged patient in recreational activities to assist with recovery and promote well-being**

## **Leadership and Community Involvement**

**Member,** Grizzlies Serve – Georgia Gwinnett College – Lawrenceville, GA May 20XX – Present

* Co-coordinate service learning opportunities with the Assistant Director
* Lead bi-weekly meetings with members to strategize effective marketing and volunteer recruitment

**Volunteer,** Rainbow Village – Duluth, GA April 20XX – October 20XX

* Facilitated life skills and housekeeping lessons once a month to 8 residents ages 12 -17 years old

**Volunteer,** Georgia Family Planning Center – Lawrenceville, GA January 20XX – May 20XX

* Answered incoming calls and provide information our family planning services
* Greeted patients upon arrival and assisted with completion of paperwork to receive services

## **Certifications & Skills**

* Certifications – BLS (Basic Life Support) and CPR, First Aid and AED
* Advanced proficiency in ABC patient management software
* Intermediate proficiency in Microsoft, Excel, Outlook, Teams, and PowerPoint